



SHRI RAM COLLEGE OF COMMERCE

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October 5, 2016

REQUEST FOR PROPOSALS FOR COMPREHENSIVE AMC OF COMPUTERS, LAN, SERVERS, PRINTERS, PROJECTORS, SCANNERS, LAPTOPS, UPS & BIOMETRIC ATTENDANCE SYSTEM

Shri Ram College of Commerce (SRCC) invites sealed Bids from reputed and experienced companies/ agencies for award of the Comprehensive Annual Maintenance Contract (AMC) of computers, LAN, printers, projectors, servers, scanners, laptops, UPS and biometric attendance system. Brief description of the items to be covered under the AMC is given in *Annexure-I*.

Bid along with the following documents **must be submitted** in a non-window sealed envelope superscribing 'RfP-Comprehensive AMC of Computers, Printers, Projectors, Servers, Scanners, Laptops, UPS and Biometric Attendance System':

1. Technical Bid & Financial Bid in separate covers as per proformas given in *Annexures - II and III*, respectively.
2. Certificate with respect to incorporation/registration of the company/firm under the relevant law.
3. Certificate in respect of **ISO certification** of the bidder.
4. Documents in support of AMC services provided to Govt.'s Research/ Academic Institutions/ Departments/Ministries/Delhi University or its colleges during the last 5 years. **Bidder must have experience of providing AMC services in respect of all equipments/ items stated above for which AMC services have been sought.**
5. Customer Satisfaction Certificates (atleast 5 Nos.) issued by Govt. organizations served during the last 5 years. It should have been signed by an authorized and responsible officer of the organization.
6. Details of the technical key personnel of the company viz. Professional qualifications and experience (equipment/ item wise) etc.
7. An undertaking stating that the bidder has not been barred or blaclisted by any of the Government agency/ department from participation in the bidding process.
8. EMD (to be remitted as detailed in Bid Information Table).
9. Details with respect to PAN/ TIN/ Service Tax.
10. Details of registration with ESIC/ EPFO.
11. Duly signed Undertaking as per *Annexure-IV*.

Interested agencies/ vendors who fulfill the terms and conditions as stated in *Annexure-V* may submit proposals complete in all respect as stated above to **The Principal, Shri Ram College of Commerce (University of Delhi), Maurice Nagar, Delhi - 110007, latest by 1700 hrs on October 26, 2016.**



Nepo
PRINCIPAL

DESKTOPS

Offices

Sl. No.	Make	Processor	Total No.
1.	Dell	i5	03
2.	Dell	i7	10
3.	Dell	Intel Core 2 Duo	02
4.	HP	Intel Core 2 Duo	01
5.	Dell	Intel Pentium Dual Core	09
6.	HP	Intel Pentium Dual Core	01
7.	Dell	P4	02
		Total	28

Computer Labs

Sl. No.	Make	Processor	Total No.
1.	Acer	Acer Veiton	73
2.	Dell	Dell Optiplex 9020	08
3.	HP	Intel Core 2 Duo	05
4.	Dell	Intel Pentium Dual Core	02
5.	Dell	P4	02
		Total	90

Library

Sl. No.	Make	Processor	Total No.
1.	HP	Intel Core2 Duo	16
2.		Total	16

PROJECTORS

Sl. No.	Make	Processor	Total No.
1.	Panasonic	PT-LB51NT	20
2.	Panasonic	PT-F100NT	09
3.	Sony	SONY-VPLCS7	01



